

Frontier (FYBR) Investor Presentation

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April 30, 2021



Forward looking language

This presentation contains "forward-looking statements," related to future events. Forward-looking statements address Frontier's expected future business, financial performance, and financial condition, and contain words such as "expect," "anticipate," "intend," "plan," "believe," "seek," "see," "may," "will," "would," or "target." Forward-looking statements by their nature address matters that are, to different degrees, uncertain. Uncertainties that could cause our actual results to be materially different than those expressed in our forward-looking statements include, but are not limited to: our ability to realize the anticipated benefits of the financial restructuring of our existing debt, existing equity interests and certain other obligations pursuant to the Fifth Amended Joint Plan of Reorganization of Frontier Communications Corporation and its Debtor Affiliates Pursuant to Chapter 11 of the Bankruptcy Code; our ability to comply with the restrictions imposed by covenants in our financing; declines in revenue from our voice services, switched and nonswitched access and video and data services that we cannot stabilize or offset with increases in revenue from other products and services; our ability to successfully implement strategic initiatives, including opportunities to enhance revenue and realize productivity improvements; our ability to effectively manage our operations, operating expenses, capital expenditures, debt service requirement and cash paid for income taxes and liquidity; competition from cable, wireless and wireline carriers, satellite, and over the top companies, and the risk that we will not respond on a timely or profitable basis; our ability to successfully adjust to changes in the communications industry, including the effects of technological changes and competition on our capital expenditures, products and service offerings; risks related to disruption in our networks, infrastructure and information technology that result in customer loss and/or incurrence of additional expenses; the impact of potential information technology or data security breaches or other cyber-attacks or other disruptions; our ability to retain or attract new customers and to maintain relationships with customers, employees or suppliers; our ability to secure, continue to use or renew intellectual property and other licenses used in our business; changes to our board of directors and management team upon emergence from bankruptcy or in anticipation of emergence, and our ability to hire or retain key personnel; our ability to dispose of certain assets or asset groups on terms that are attractive to us, or at all; the effects of changes in the availability of federal and state universal service funding or other subsidies to us and our competitors and our ability to obtain future subsidies, including participation in the proposed RDOF program; our ability to meet our CAF II obligations and the risk of penalties or obligations to return certain CAF II funds; our ability to defend against litigation and potentially unfavorable results from current pending and future litigation; our ability to comply with applicable federal and state consumer protection requirements; the effects of state regulatory requirements that could limit our ability to transfer cash among our subsidiaries or dividend funds up to the parent company; the effects of governmental legislation and regulation on our business, including costs, disruptions, possible limitations on operating flexibility and changes to the competitive landscape resulting from such legislation or regulation; the impact of regulatory, investigative and legal proceedings and legal compliance risks; government infrastructure projects (such as highway construction) that impact our capital expenditures; continued reductions in switched access revenues as a result of regulation, competition or technology substitutions; our ability to effectively manage service quality in the states in which we operate and meet mandated service quality metrics; the effects of changes in income tax rates, tax laws, regulations or rulings, or federal or state tax assessments, including the risk that such changes may benefit our competitors more than us, as well as potential future decreases in the value of our deferred tax assets; the effects of changes in accounting policies or practices, including potential future impairment charges with respect to our intangible assets or additional losses on assets held for sale; the effects of increased medical expenses and pension and postemployment expenses; our ability to successfully renegotiate union contracts; changes in pension plan assumptions, interest rates, discount rates, regulatory rules and/or the value of our pension

plan assets, which could require us to make increased contributions to the pension plan in 2020 and beyond; adverse changes in economic, political and market conditions in the areas that we serve, the U.S. and globally, including but not limited to, changes resulting from epidemics, pandemics and outbreaks of contagious diseases, including the COVID-19 pandemic, or other adverse public health developments; potential adverse impacts of the COVID-19 pandemic on our business and operations, including potential disruptions to the work of our employees arising from health and safety measures such as social distancing and working remotely, our ability to effectively manage increased demand on our network, our ability to maintain relationships with our current or prospective customers and vendors as well as their abilities to perform under current or proposed arrangements with us, and stress on our supply chain; the trading price and volatility of our common stock; and the risks and other factors contained in Frontier's filings with the U.S. Securities and Exchange Commission, including our most recent report on Form 10-K. These risks and uncertainties may cause actual future results to be materially different than those expressed in such forward-looking statements. Frontier has no obligation to update or revise these forward-looking statements and does not undertake to do so.

Non-GAAP Financial Measures

Certain financial measures included herein, including Adjusted EBITDA, Adjusted EBITDA Margin, Adjusted Operating Expenses and Operating Free Cash Flow, are not made in accordance with U.S. GAAP, and use of such terms varies from others in the same industry. Non-GAAP financial measures should not be considered as alternatives to net income (loss), net income margin or any other performance measures derived in accordance with U.S. GAAP as measures of operating performance or cash flows as measures of liquidity. Non-GAAP financial measures have important limitations as analytical tools, and you should not consider them in isolation or as substitutes for results as reported under U.S. GAAP. This presentation includes a reconciliation of certain non-GAAP financial measures to the most directly comparable financial measures calculated in accordance with U.S. GAAP. Projected GAAP financial measures and reconciliations of projected non-GAAP financial measures are not provided herein because such GAAP financial measures are not available on a forward-looking basis and such reconciliations could not be derived without unreasonable effort.

This presentation uses the term "Implied Enterprise Value", "Implied EV" and other similar terms, which is calculated using a trend line implied by our peers and certain assumed levels of broadband penetration. This term does not necessarily represent our actual enterprise value.

Note Regarding Classifications of Results

Unless otherwise indicated, the information presented herein, including operational, non-GAAP measures, and commentary pertain to the Remaining Properties only. "Remaining Properties," as defined in Frontier's 10-K for the year ended December 31, 2020, comprises the 25 states Frontier currently operates in and excludes Washington, Oregon, Idaho, and Montana due to the divestiture of operations and assets in these states effective May 1, 2020. "Consolidated" refers to the entire business, which may include financial data from Washington, Oregon, Idaho, and Montana for the periods through May 1, 2020. References to "Northwest Ops" refer to the metrics of the four Northwest states.

Today's presenters...



John Stratton
Executive Chairman
of the Board



Nick Jeffery
Chief Executive
Officer



Sheldon Bruha
Chief Financial
Officer

The path forward

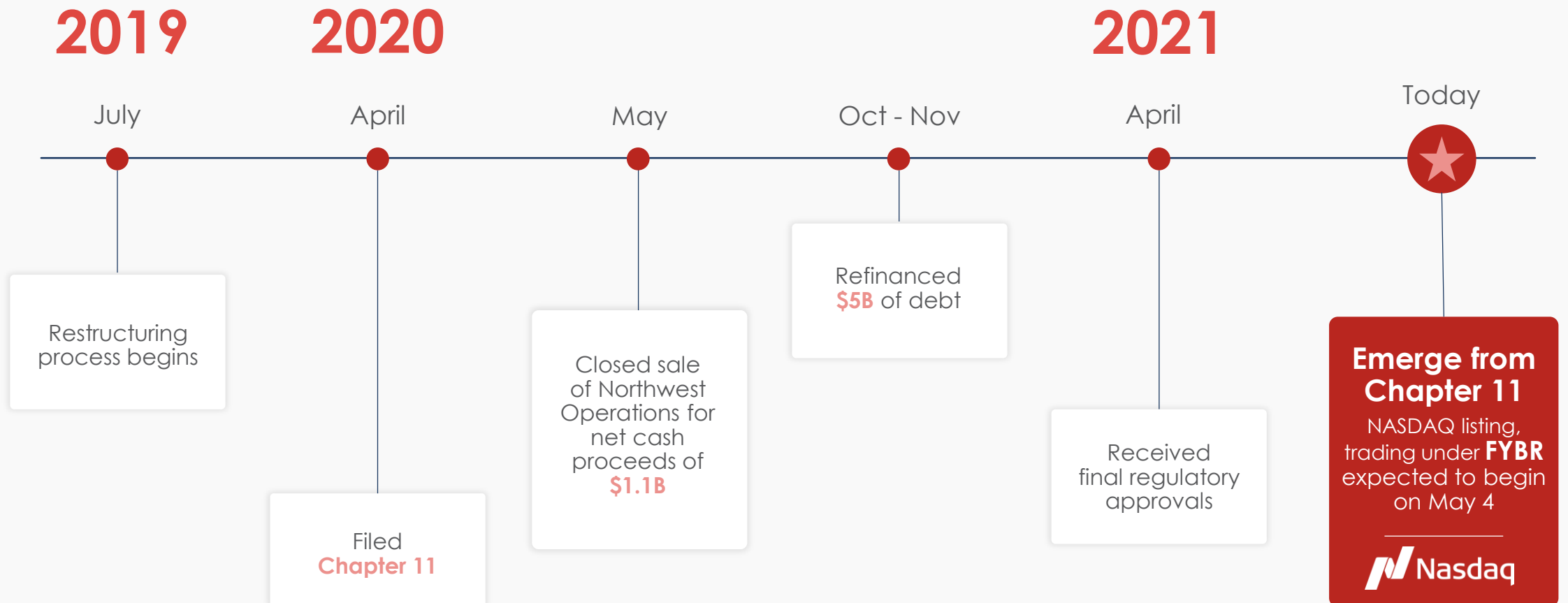


John Stratton

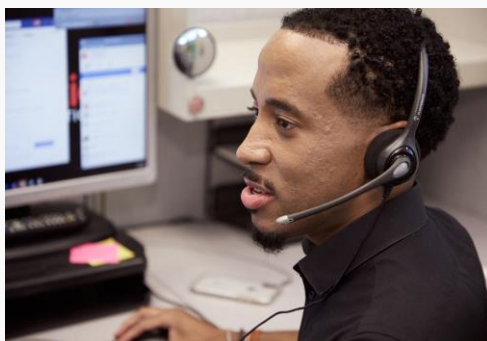
Executive Chairman of the Board



Today we emerge from our financial restructuring



We have a strong foundation in place for the next stage



Enhanced Talent

- New Board of Directors
- New CEO
- Certain key senior leadership positions



Fiber-based Strategy

- Data-first focus
- Building initial 3.4 million new fiber passings
- Integrated network, purpose built to serve:
 - Residential
 - Business (SMB & Enterprise)
 - Wholesale



Improving Operations

- Simplifying product offering
- Streamlining processes
- System improvements
- Digital tools for servicing accounts



Strong Financial Condition

- Low leverage
- Strong cash from operations
- Significant liquidity

Opportunity has attracted new leadership talent



Nick Jeffery
Chief Executive Officer

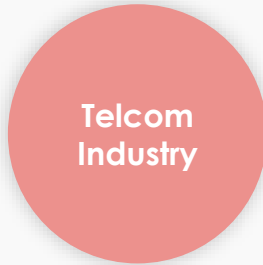
- Former CEO of Vodafone UK
- Led turnaround of Vodafone's home market
- Returned company to revenue and double-digit EBITDA growth
- Grew market share and beat all competition for seven straight quarters
- Highest ever customer Net Promoter Score and employee engagement scores
- Led digital and brand transformation
- 30 years of telecom leadership experience



Veronica Bloodworth
Chief Network Officer

- 23 years of leadership experience at AT&T, most recently as SVP of Construction and Engineering
- Extensive experience with the planning, design, construction and capital maintenance of a nationwide wireline network
- Oversaw the deployment of fiber to over 14 million customers
- Created a single fiber plan across the consumer, mobility and business segments

Our new board brings extensive experience across key disciplines



**John Stratton,
Chairman**

Former EVP,
President of
Verizon Global
Operations



Kevin Beebe

Co-Founder
Astra Capital
Management

Former Group
President of
Operations of
ALLTEL Corp.



Lisa Chang

Chief People
Officer
Coca-Cola
Company



Pamela Coe

Former Deputy
General Counsel and
Corporate Secretary
of Liberty Media
Corporation



**Nick Jeffery,
CEO**

Former CEO of
Vodafone UK



Stephen Pusey

Former Global
Chief Technology
Officer of
Vodafone Group
PLC



Maryann Turcke

Former Chief
Operating Officer
of National
Football League



**Pratabkumar “Prat”
Vemana**

Chief Digital Officer
Kaiser Foundation
Health Plans and
Hospitals (Kaiser
Permanente)

Frontier is positioned to become the largest pure play fiber provider in the US

The Base Fiber Network

- 3.0 million consumer passings
- 3.2 million total passings¹



The Expansion Fiber Network

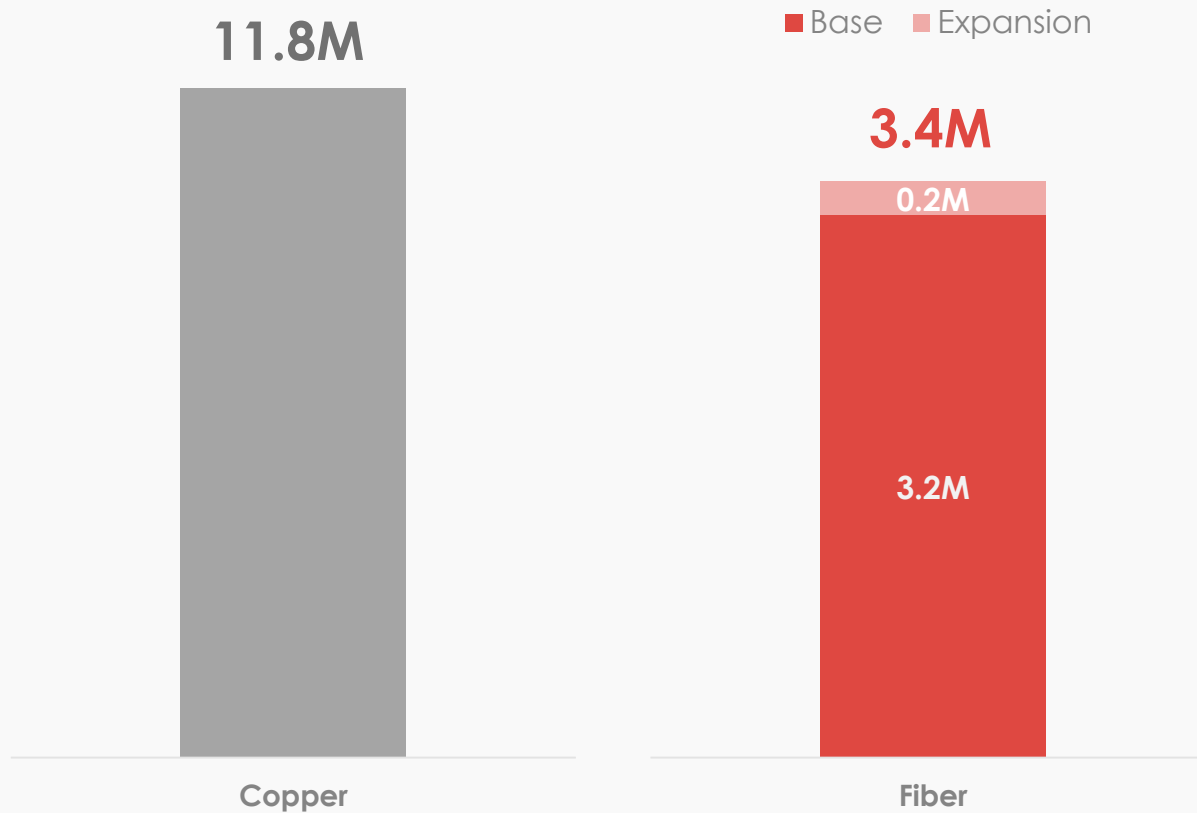
- Brownfield opportunity to expand fiber
- 0.2 million total passings¹ built to date



1. Total passings includes both consumer and commercial locations

The current network as of 1Q 2021

Total Network Passings¹



The Base Fiber Network

- 3.2M passings, defined as locations built prior to 2020
- 97% GPON enabled (symmetrical gigabit capable)

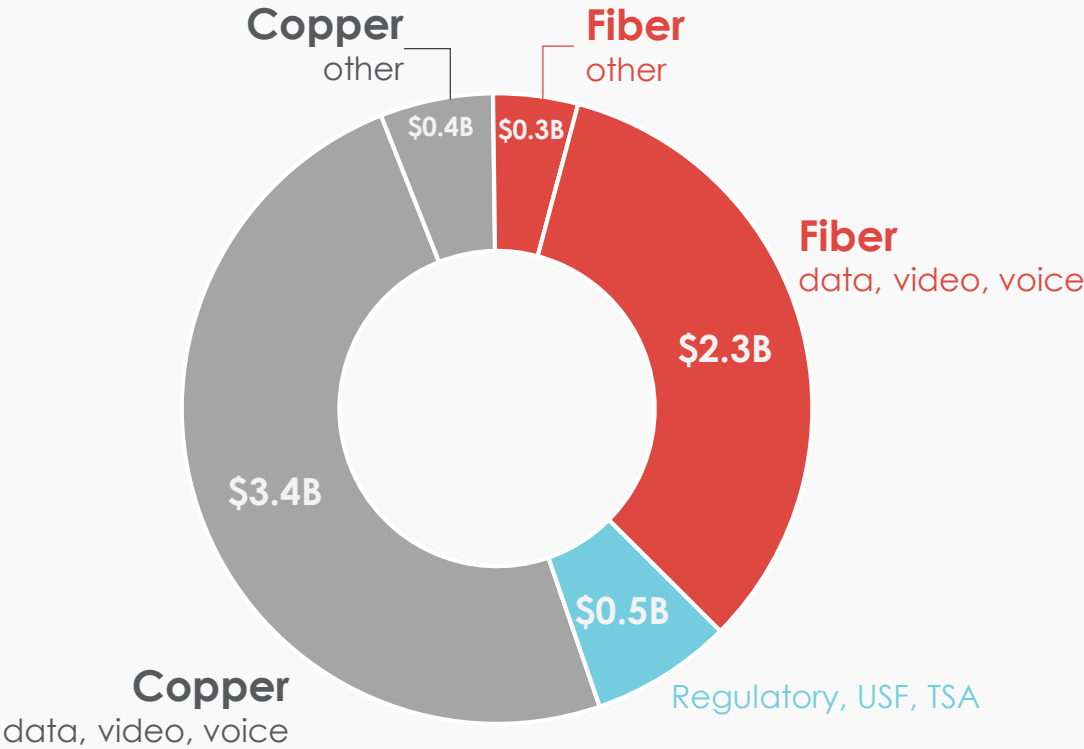
The Expansion Fiber Network

- 0.2M passings as of 1Q 2021, defined as locations built in 2020 and after
- Target ~600k cumulative locations built by year end 2021

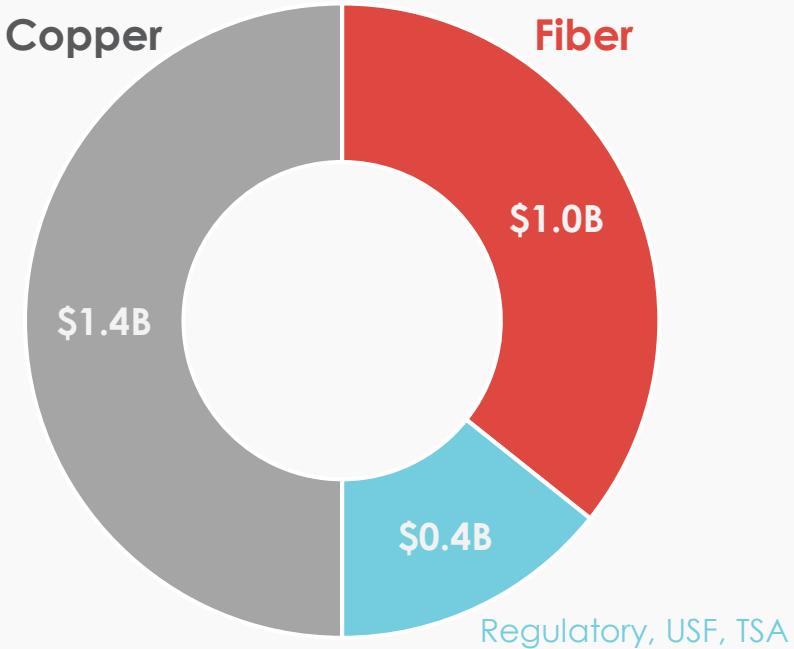
1. Total passings includes both consumer and commercial locations; excludes copper voice-only locations

2020 Revenue and Adjusted EBITDA

2020 Revenue



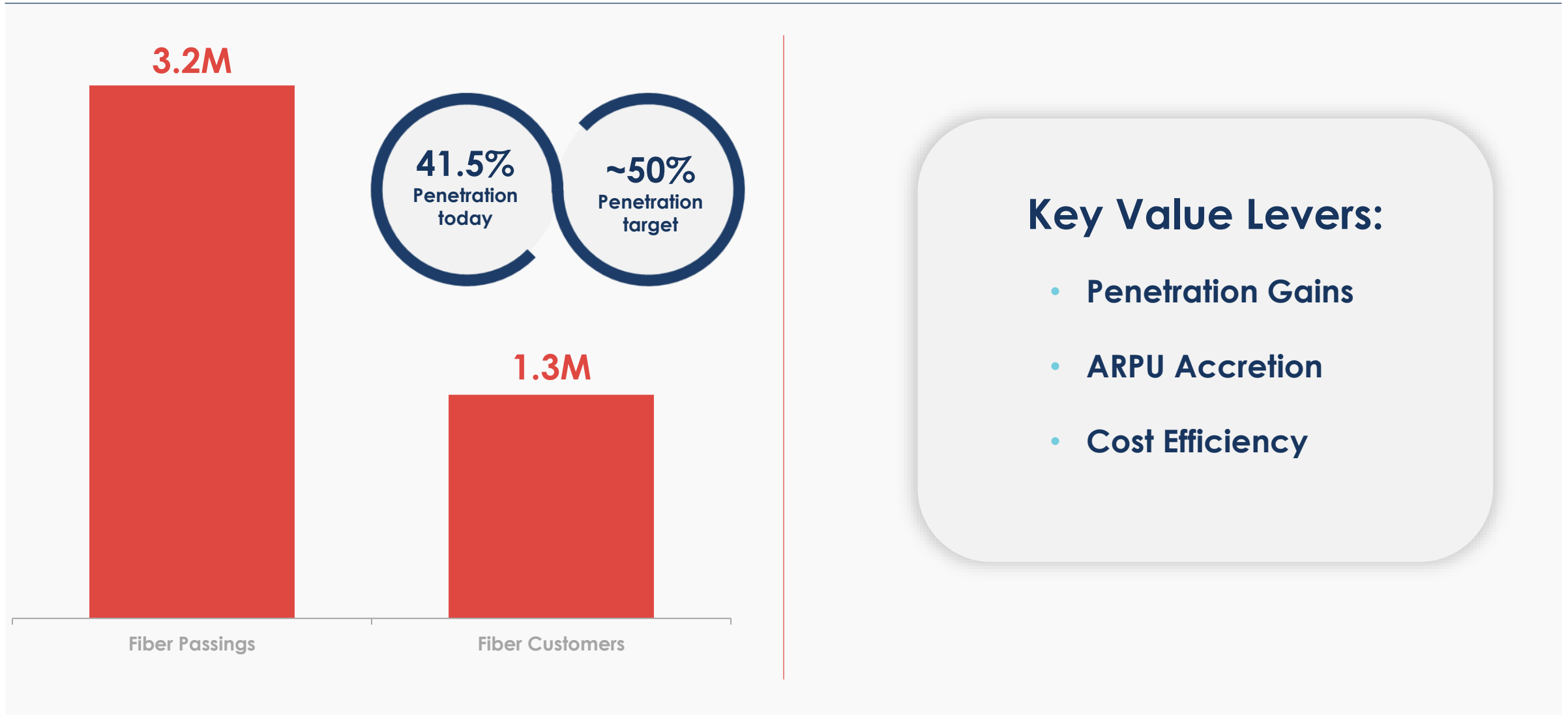
2020 Adjusted EBITDA, illustrative ¹



Preliminary, granular cost allocation work in progress

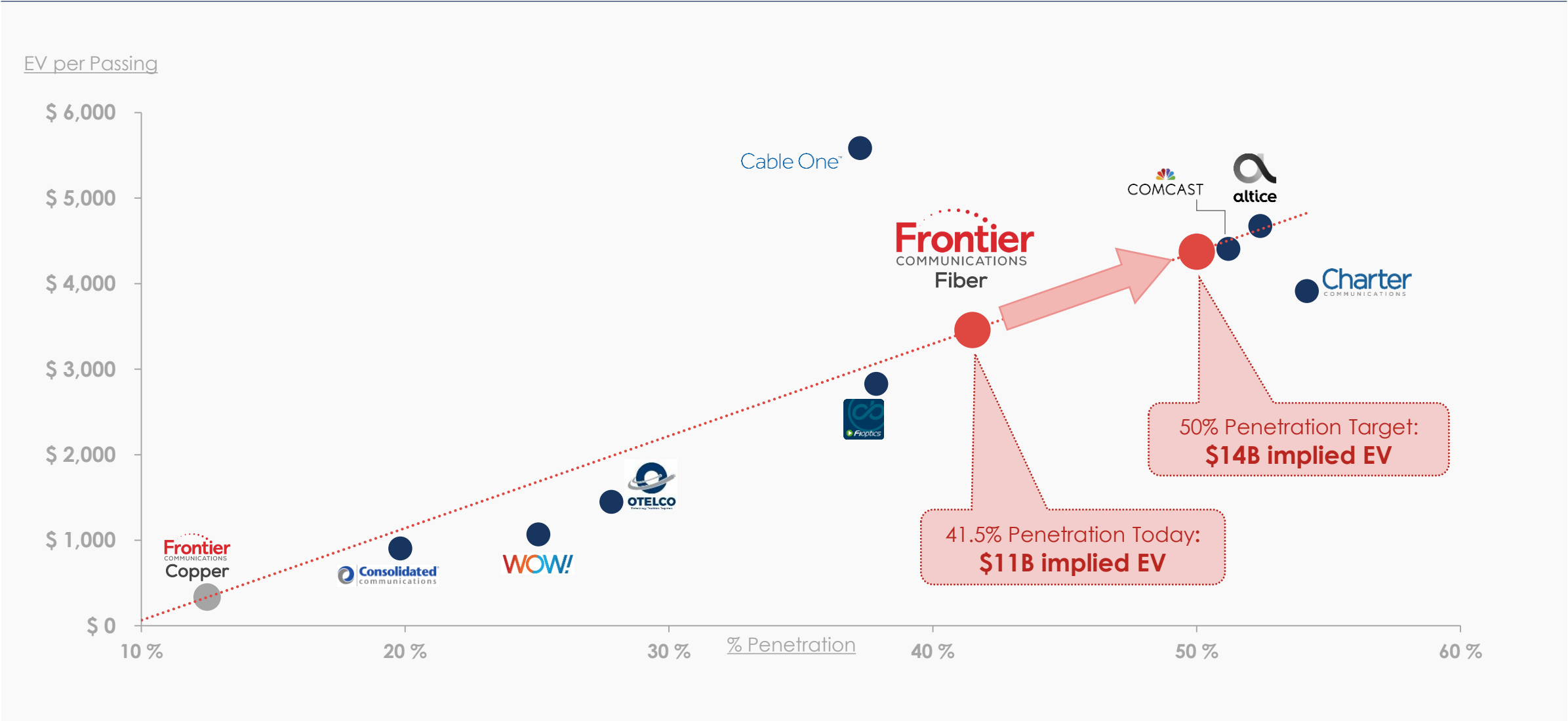
Note: Both Revenue and Adjusted EBITDA are for the Remaining Properties, excluding the Northwest Operations
1. Adjusted EBITDA is a non-GAAP Financial measure. See Appendix for a reconciliation to the closest GAAP measure

The Base Fiber Network today, before expansion



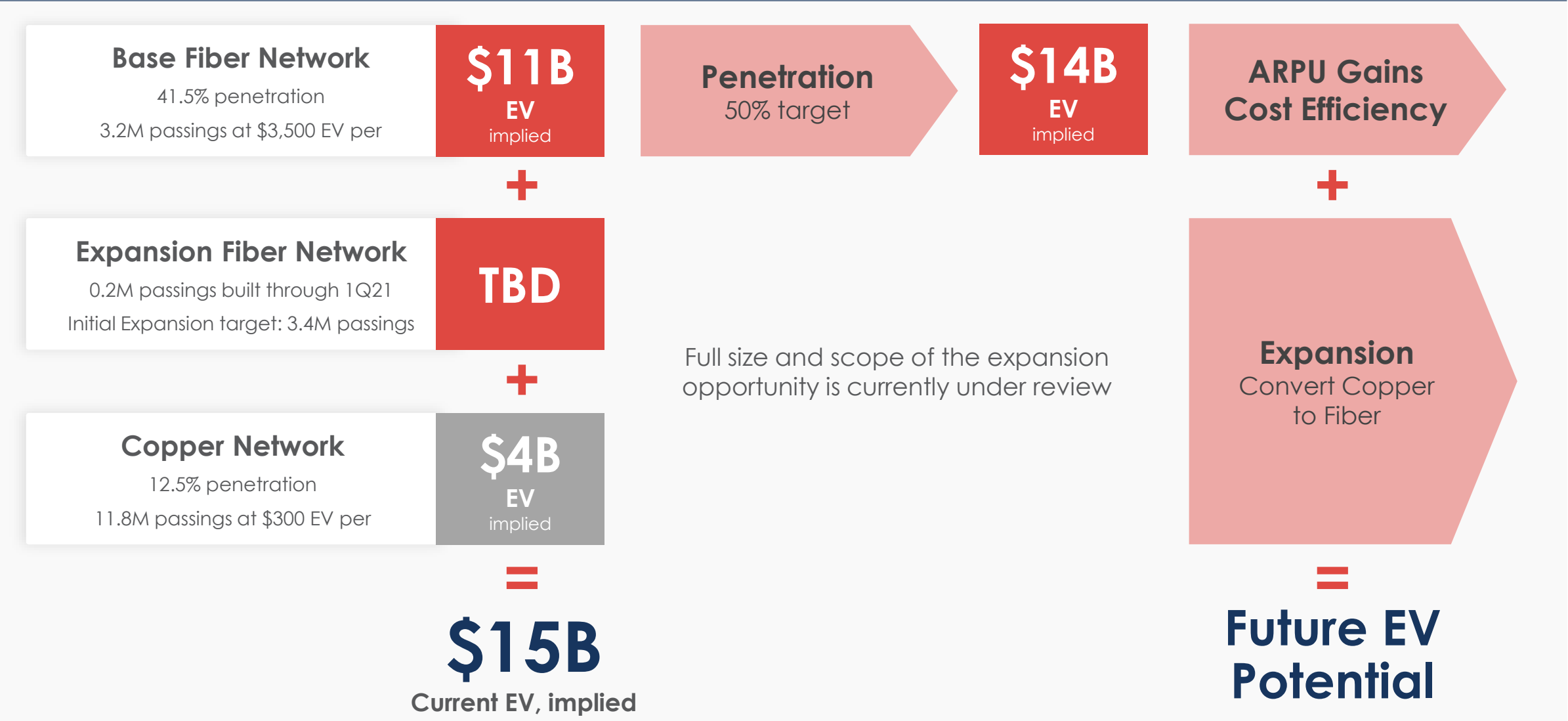
Note: Passings and customers include both consumer and commercial locations

The Base Fiber Network: valuation

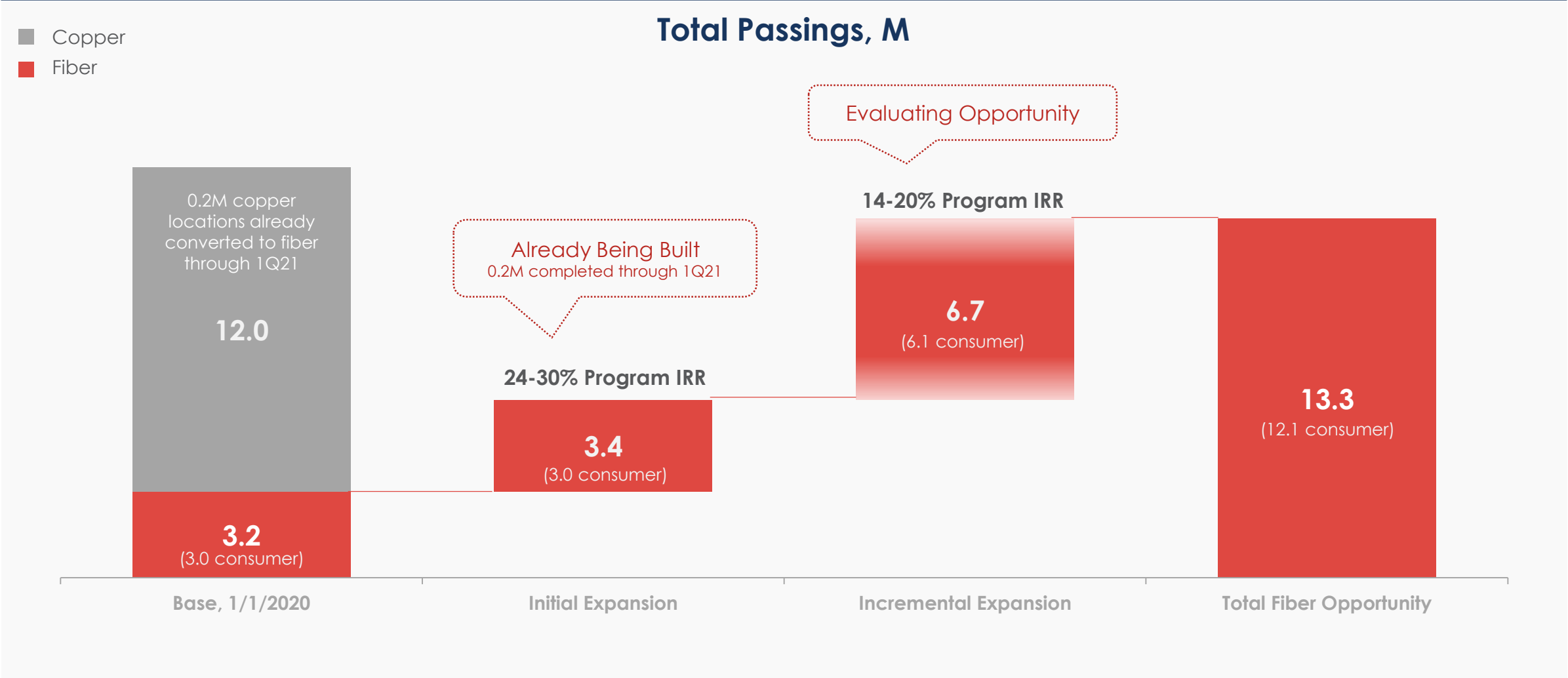


Note: : Metrics calculated using publicly available data for Altice USA, Cable One, Charter, Cincinnati Bell FiOptics, Comcast (excluding NBCUniversal and Sky), Consolidated, Otelco, and WOW. Passings and penetration data as of Q4 2020. Enterprise value data as of Mar-2021. Frontier Fiber at 41.5% broadband penetration implies ~\$3,500 EV per passing. Frontier Copper at 12.5% broadband penetration implies ~\$300 EV per passing.

Valuation framework: current and future potential



The Expansion Fiber Network: converting copper to fiber at attractive IRRs



Note: Passing are for broadband capable consumer and commercial locations, excluding copper voice only passings. IRRs are calculated based on a 10 year projection of operating cash flow (Adj. EBITDA – Capex) including a terminal value in the 11th year, assuming average terminal penetration of ~40%. IRR includes the negative cash flow impact from cannibalizing copper as it is converted into fiber.

Strategic review underway

- ✓ New management team and Board reviewing strategic options for speed and scope of Expansion Network build
- ✓ Enhanced investor reporting package (guidance parameters, key performance indicators) under development
- ✓ Fresh Start Accounting and granular 'activity-based' cost allocation ongoing

Upcoming events

Early August 2021

Second Quarter Results Release & Call

Later in August

Investor Day

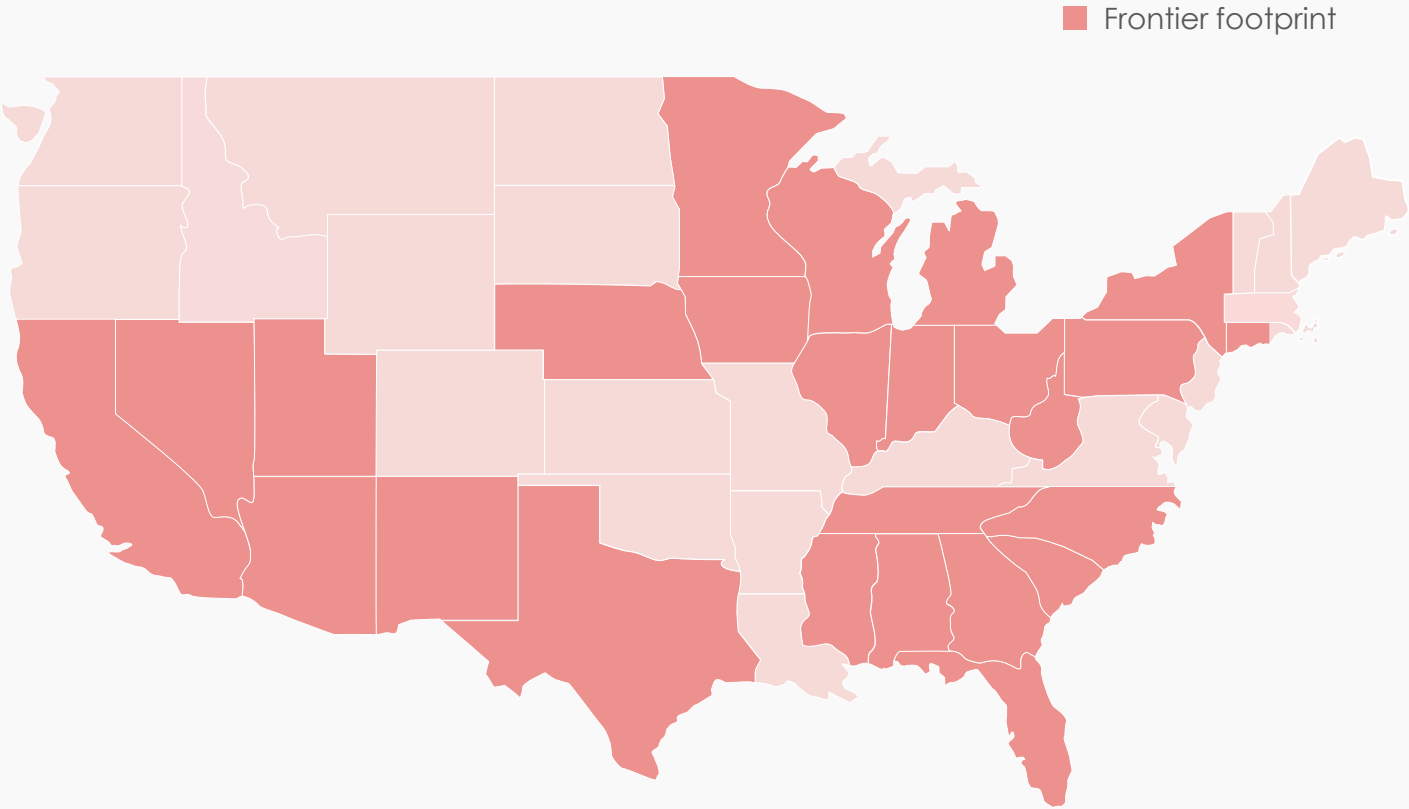
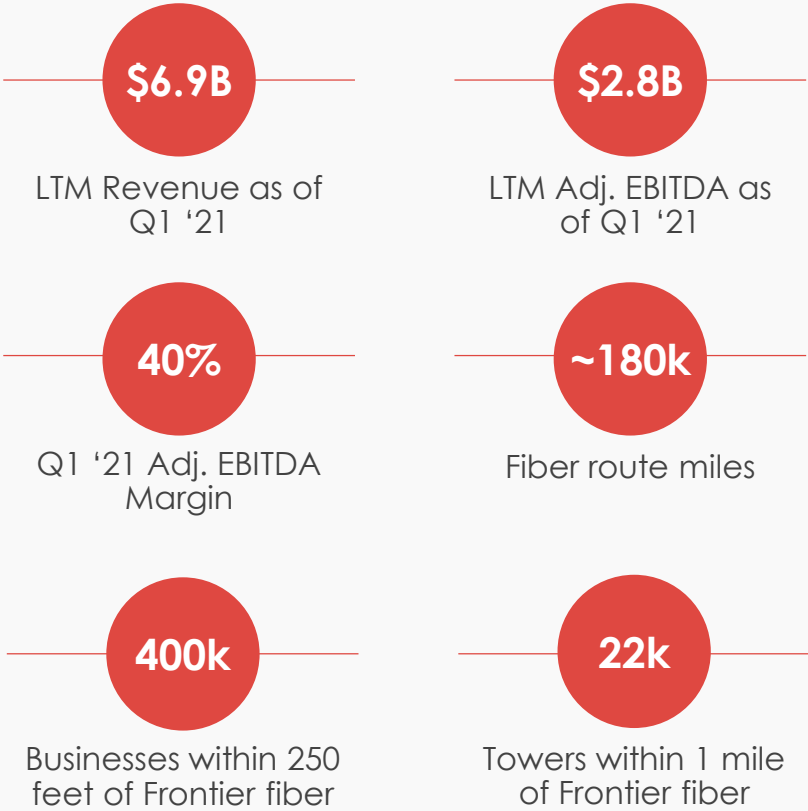
Current state and opportunities ahead

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Nick Jeffery
Chief Executive Officer

Frontier at a glance

Key operations and financial metrics



Note: All metrics shown are adjusted for the sale of Northwest Operations. Adjusted EBITDA and Adjusted EBITDA margins are non-GAAP measures. See Appendix slides for reconciliations to the closest GAAP measure.

Insatiable growth in demand for data

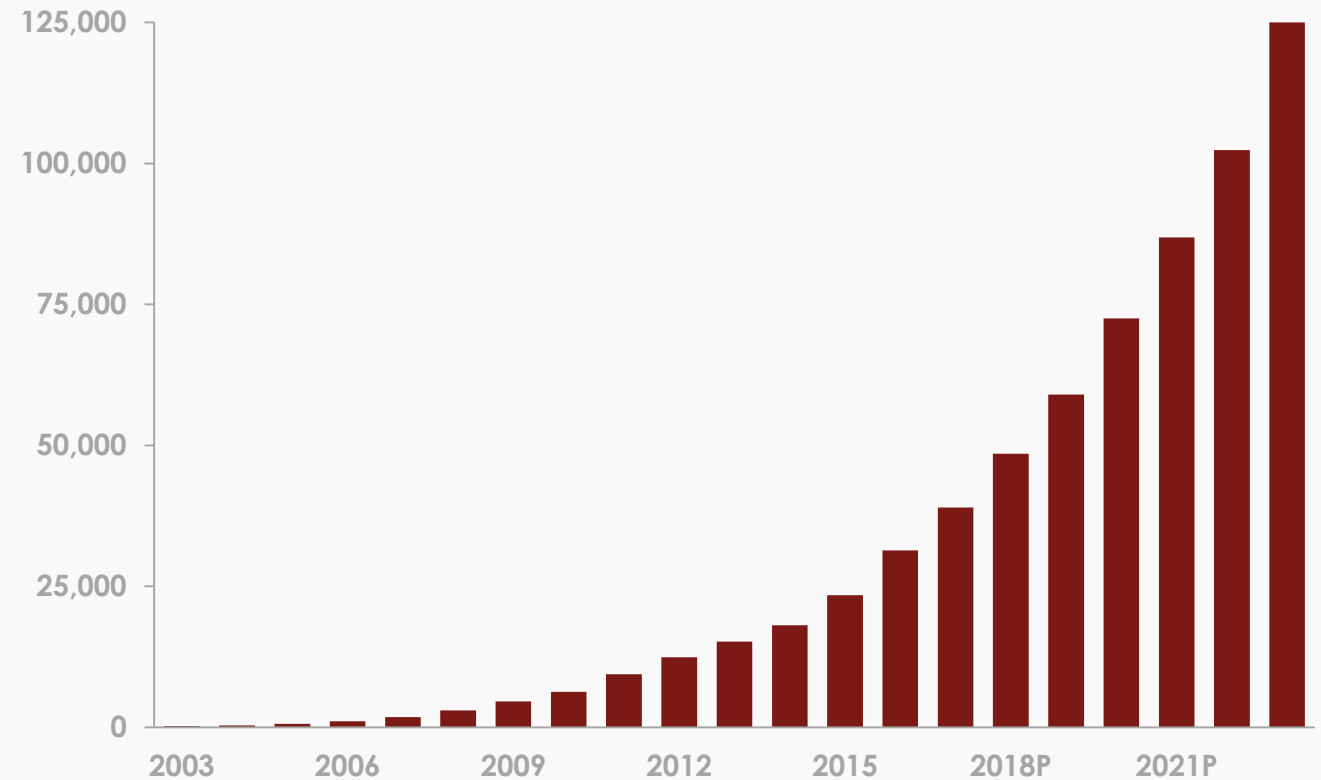
Proliferation of connected devices

+ Next-generation uses and applications

+ Demand for over-the-top video

= Explosive growth in data consumption

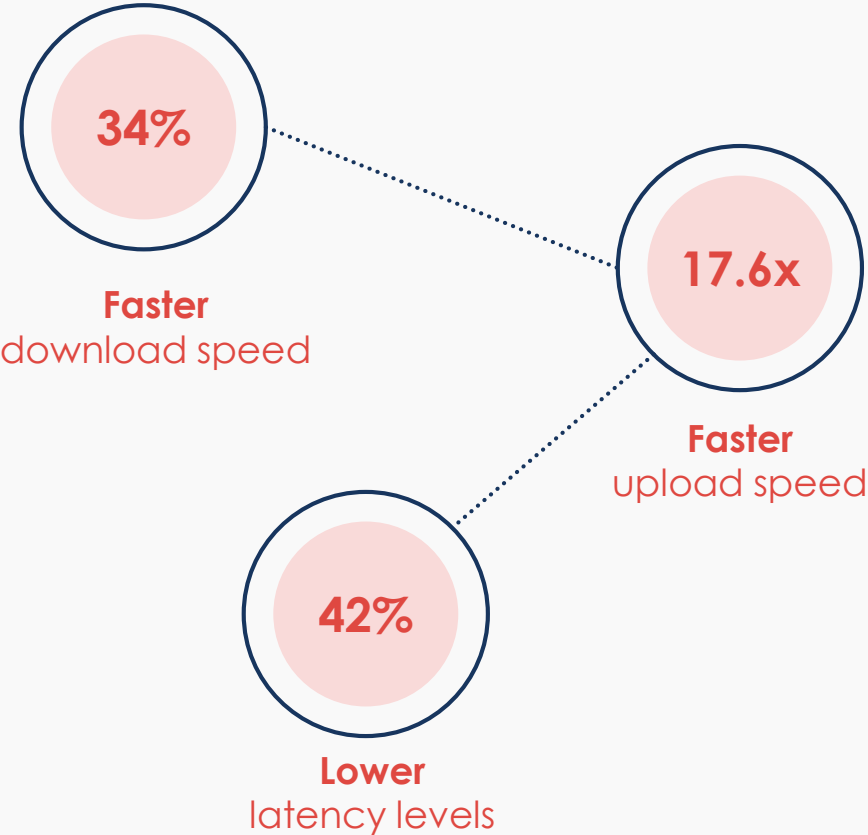
Estimated US Internet Protocol Traffic in Petabytes / month



Source: 2019 Cisco Annual Internet Report, Deloitte, Kagan, Nielsen, US Telecom, Mordor Intelligence

Fiber is the best product to meet this demand

Fiber is superior to cable today



Fiber will maintain superiority in the future



Symmetrical download/upload speed, **faster than cable** and other emerging wireless technologies.



10 Gig

Clear path to **10 Gig** service, at lower capital intensity.

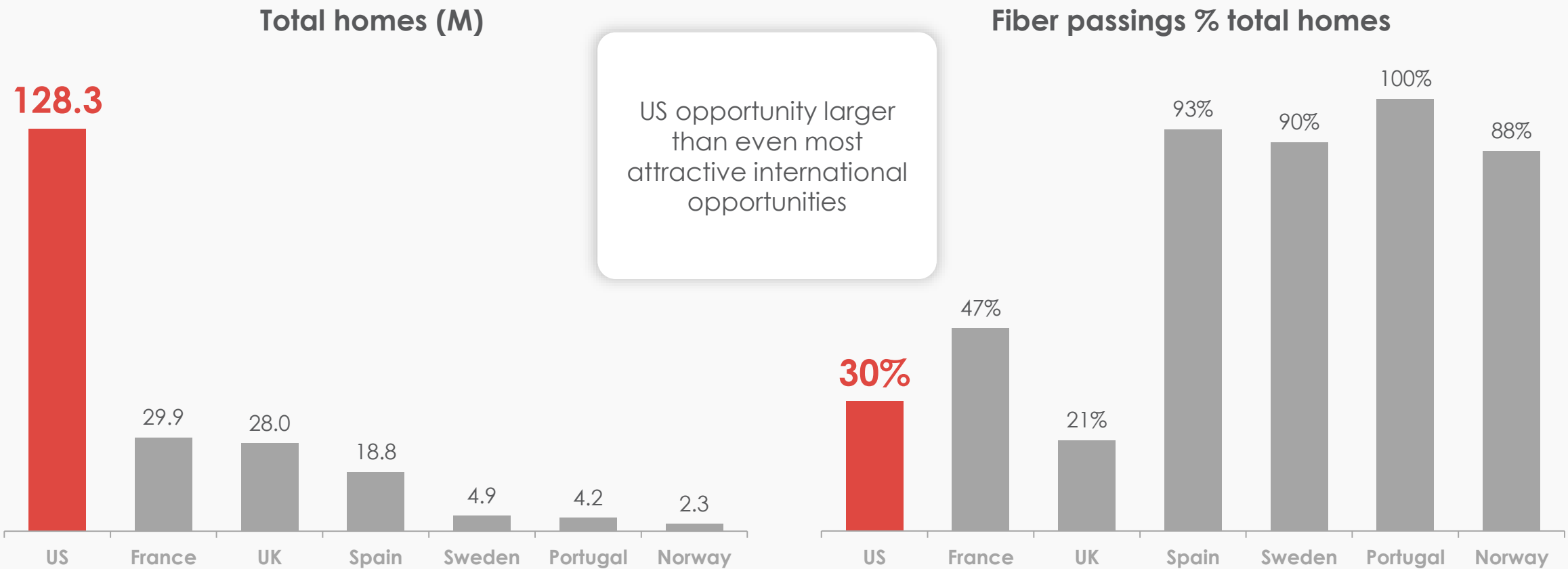


50 year replacement timeline.

Source: FCC

US fiber broadband market is primed for strong growth

Fiber to the home expected to be the most important digital infrastructure for US over next decade



Source: Cartesian, FTTH Council, Euromonitor, Omdia

The market recognizes the opportunity and fiber overbuilder valuations reflect it

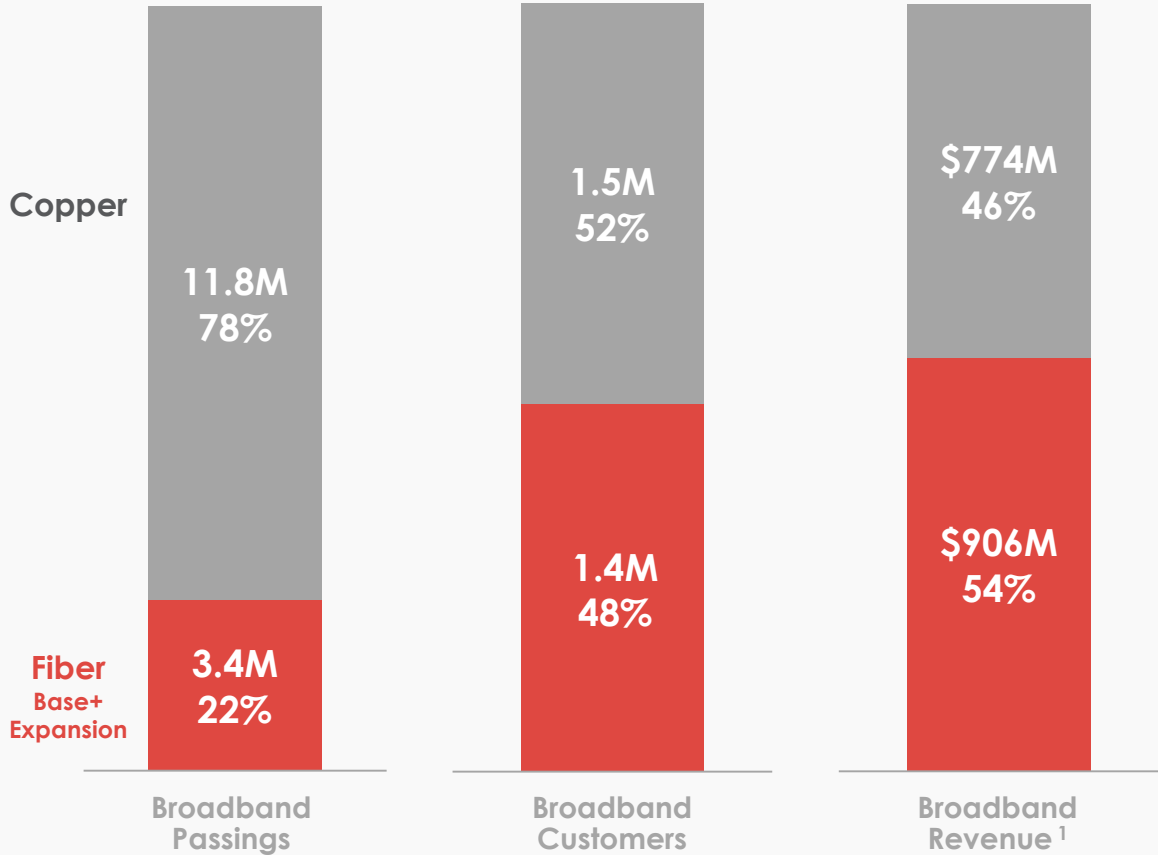
Announcement Date	Acquirer / Investor	Target
Apr-2021	KKR 	METRONET
Oct-2020		Allo 
Sep-2020		i3 Broadband
Jun-2020	GI PARTNERS	BlueStream fiber
Sep-2019	IEQT	INEXIO CONNECTING YOU
Jun-2019	IEQT	ip only

Transaction EBITDA multiples

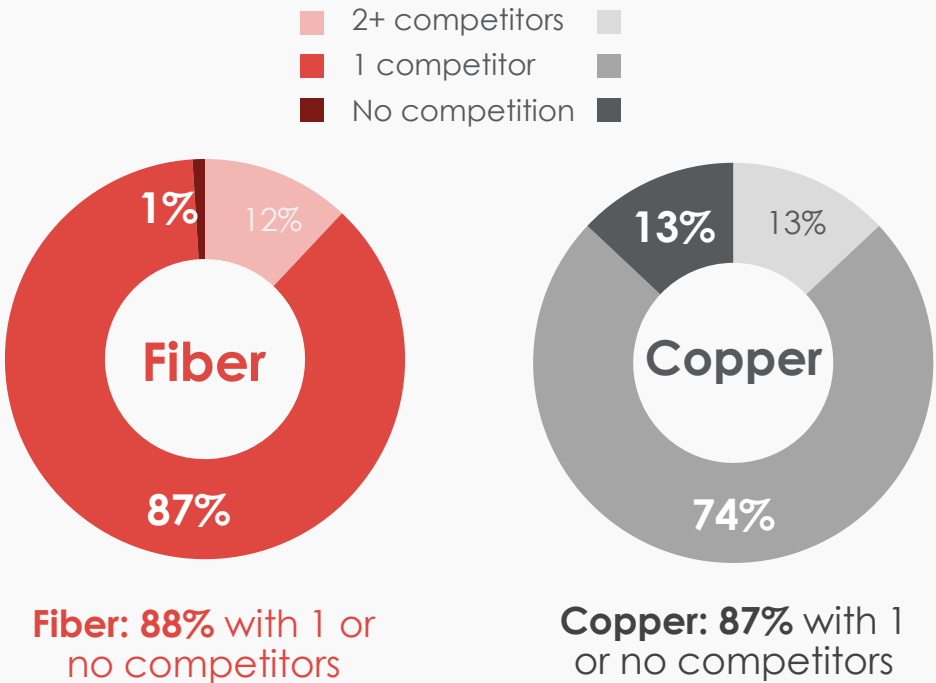
~20x

Source: Company announcements, analyst reports

Frontier is already a fiber company with a highly attractive competitive landscape



Number of broadband competitors within Frontier's consumer footprint (%)



Note: Fiber includes both the Base and the Expansion networks. All metrics shown are TTM through 1Q21 and adjusted for the sale of Northwest Operations
1. ¹ Broadband revenue across consumer and commercial customers

Frontier has unique advantages in deploying fiber



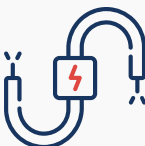
Overlash aerial copper lines

~\$30 benefit per location



Owned long haul transport

~\$10 benefit per location



Utilize existing fiber; only replace existing distribution legacy copper

~\$30 benefit per location



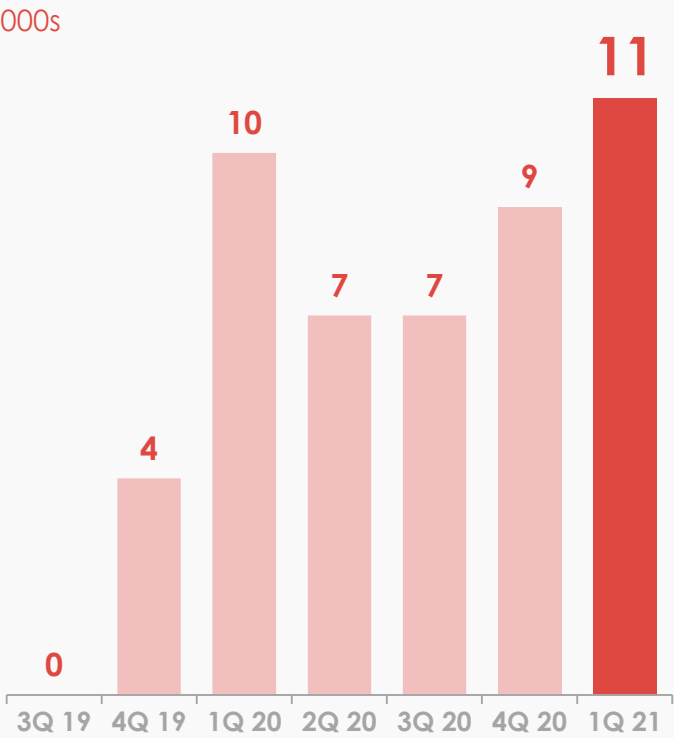
Existing conduit capacity

~\$40 benefit per location

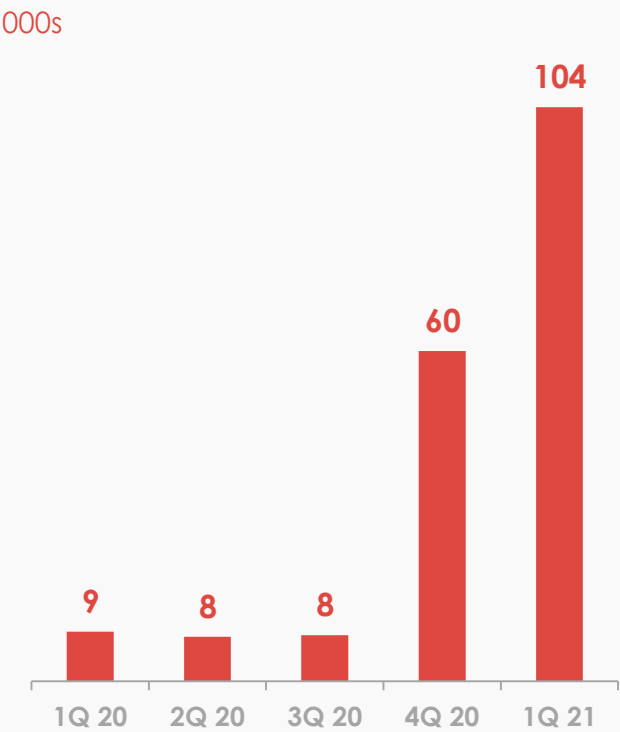


Initial efforts bearing fruit...

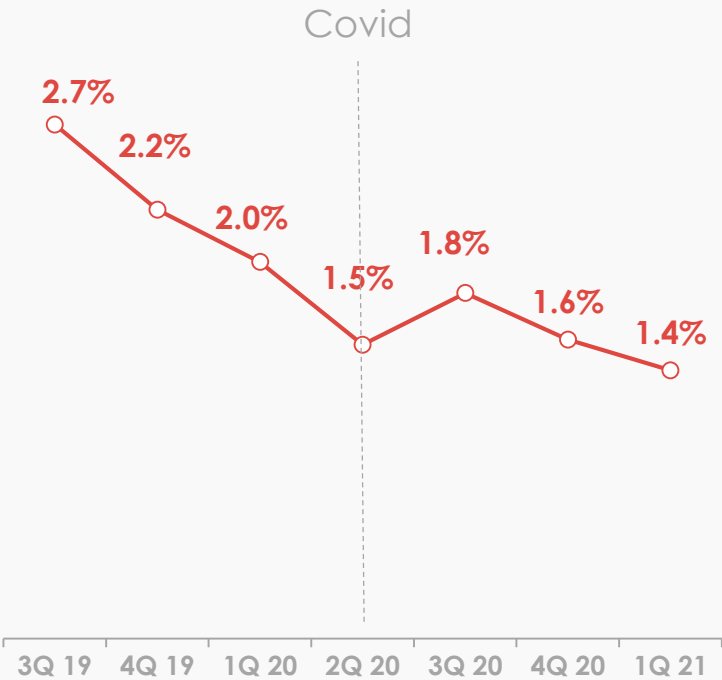
7 consecutive quarters of positive **consumer fiber net adds**



Building fiber to **new locations** at an accelerating pace



Declining **consumer fiber churn** reflects improving customer experience



...with substantial opportunity to unlock further value

Secular decline in voice and copper continues

- Slow erosion through improved service delivery
- Ramp up copper to fiber conversion

Fiber subscriber base stabilized

- Drive increased demand, accelerate penetration gains

Continue conversion to broadband centric proposition

- ARPU improvement via product mix

Opportunity to substantially improve cost base

Key investments in long term growth

- Enterprise and Wholesale
- Consumer gross add acceleration



Outlook for 2021

	2020A	2021E
Adjusted EBITDA	\$2.77B¹	\$2.40 - 2.50B
Capital Expenditures	\$1.2B	~\$1.5B
2021 Fiber Builds – Current Plan		
Locations		495,000
Cost per Location		~\$550

Note: Projected GAAP financial measures and reconciliations of projected non-GAAP financial measures are not provided herein because such GAAP financial measures are not available on a forward-looking basis and such reconciliations could not be derived without unreasonable effort. Adjusted EBITDA is a non-GAAP financial measure.
1. See Appendix for a reconciliation to the closest GAAP measure.

Our priorities



- ✓ Accelerating fiber build
- ✓ Strong customer propositions
- ✓ Operational excellence

More to be shared during our August
Investor Day

Q1 2021 results and near-term outlook



Sheldon Bruha
Chief Financial Officer



First quarter 2021 highlights

Key highlights

- ✓ **Seventh** consecutive quarter of positive consumer fiber net adds
- ✓ Consumer customer churn of **1.45%**, outperforming recent quarters as operational improvements expand
- ✓ Financial results in-line with expectations

\$1,676M

Total revenue

\$60M

Net income

\$670M

Adjusted EBITDA

\$1,475M

**Debt raised &
refinanced in April**

Key financial trends – remaining properties

(\$ in Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Data & Internet Services	\$855	\$849	\$838	\$834	\$842
Voice Services	\$529	\$509	\$500	\$490	\$487
Video Services	\$212	\$197	\$186	\$181	\$169
Other	\$108	\$105	\$103	\$101	\$95
Total Customer Revenue	\$1,704	\$1,660	\$1,627	\$1,606	\$1,593
Consumer	\$894	\$874	\$859	\$857	\$844
Commercial	\$810	\$786	\$768	\$749	\$749
Total Customer Revenue	\$1,704	\$1,660	\$1,627	\$1,606	\$1,593
Subsidy & Other Revenue ¹	\$84	\$94	\$99	\$89	\$83
Total Revenue	\$1,788	\$1,754	\$1,726	\$1,695	\$1,676
Adjusted Oper. Expenses ²	\$1,102	\$1,051	\$1,036	\$1,002	\$1,006
Adjusted EBITDA ²	\$686	\$703	\$690	\$693	\$670
Adjusted EBITDA Margin	38.4%	40.1%	40.0%	40.9%	40.0%

Data and Internet Services revenue showing benefits from improving fiber broadband performance

Adj. Operating expenses declined \$96M vs prior year, reflecting continued cost disciplines and reduced video content costs

1. Includes \$10M, \$15M, and \$5M of revenue from transition services performed for purchaser of Northwest Operations in Q2 20 through Q4 20. More detail can be found in our 2020 10-K.

2. Adjusted Operating Expenses and Adjusted EBITDA are non-GAAP measures. See Financial Appendix for a reconciliation of Net Income (Loss) to Adjusted EBITDA and a reconciliation of Operating Expenses to Adjusted Operating Expenses.



CapEx Spend \$384M in Q1 2021

Accelerating our build capabilities

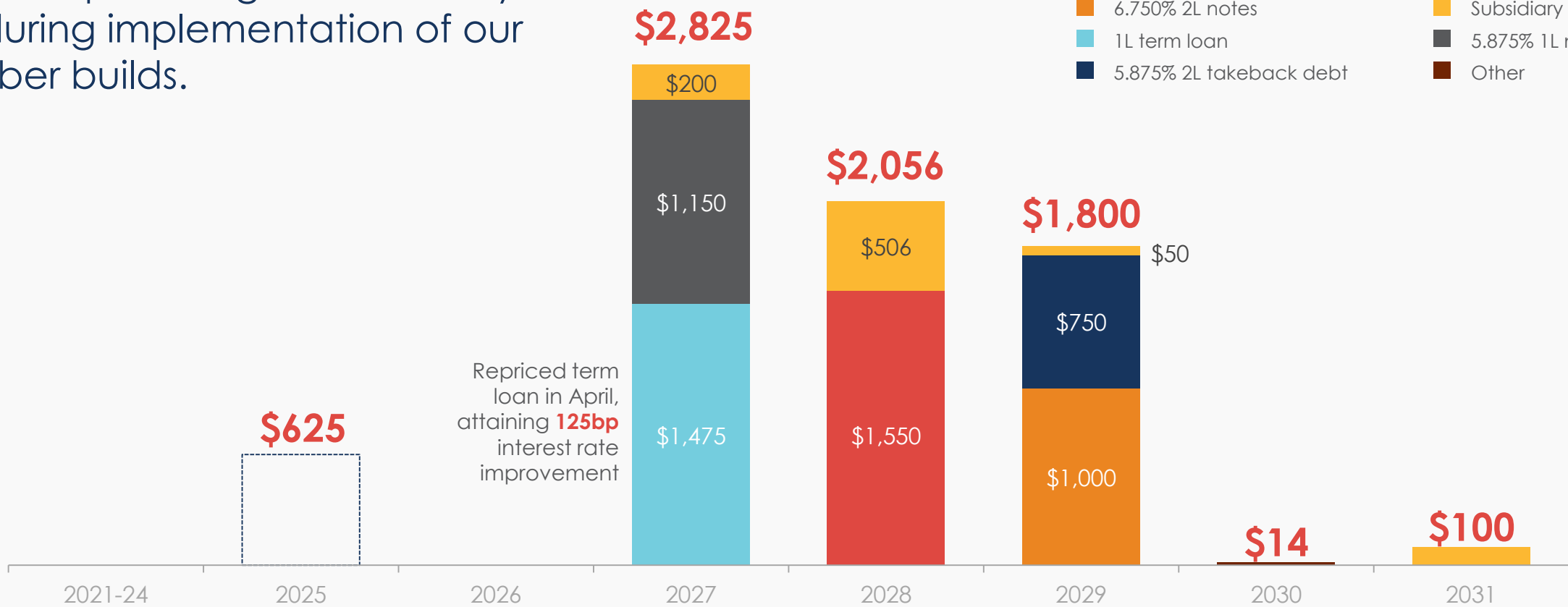
- ✓ **~100k fiber locations built in Q1**
– well in excess of all builds completed in 2020
- ✓ **Ramping activities to deliver 495k new fiber locations in 2021**

Capital structure update

No funded debt maturities until 2027, providing clear runway during implementation of our fiber builds.

Maturity schedule at emergence¹

- \$625M RCF
- 6.750% 2L notes
- 1L term loan
- 5.875% 2L takeback debt
- 5.000% 1L notes
- Subsidiary debt
- 5.875% 1L notes
- Other



1. Includes \$750M 2L takeback debt and \$225M newly issued 1L term loan, both of which are issued and closed at emergence.

Financial flexibility to execute our strategy



Significant liquidity including:

\$625M revolving credit facility

- \$535M available, reduced by Letters of Credit

~\$800M post-emergence cash balance,
including \$225M from new term loan



**~2.2x net leverage at emergence,
lowest among peer group**

**~\$1.3B liquidity at
emergence**



Conclusions



John Stratton

Executive Chairman of the Board



Strong assets + attractive opportunity set + financial flexibility...



Critical telecommunications infrastructure with fiber-rich assets



Strong industry fundamentals and tailwinds



Opportunities to invest in fiber and growth



Commitment to improve customer experience



Restructured balance sheet provides flexibility





Questions?

Investor supplement

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The Base Fiber Network

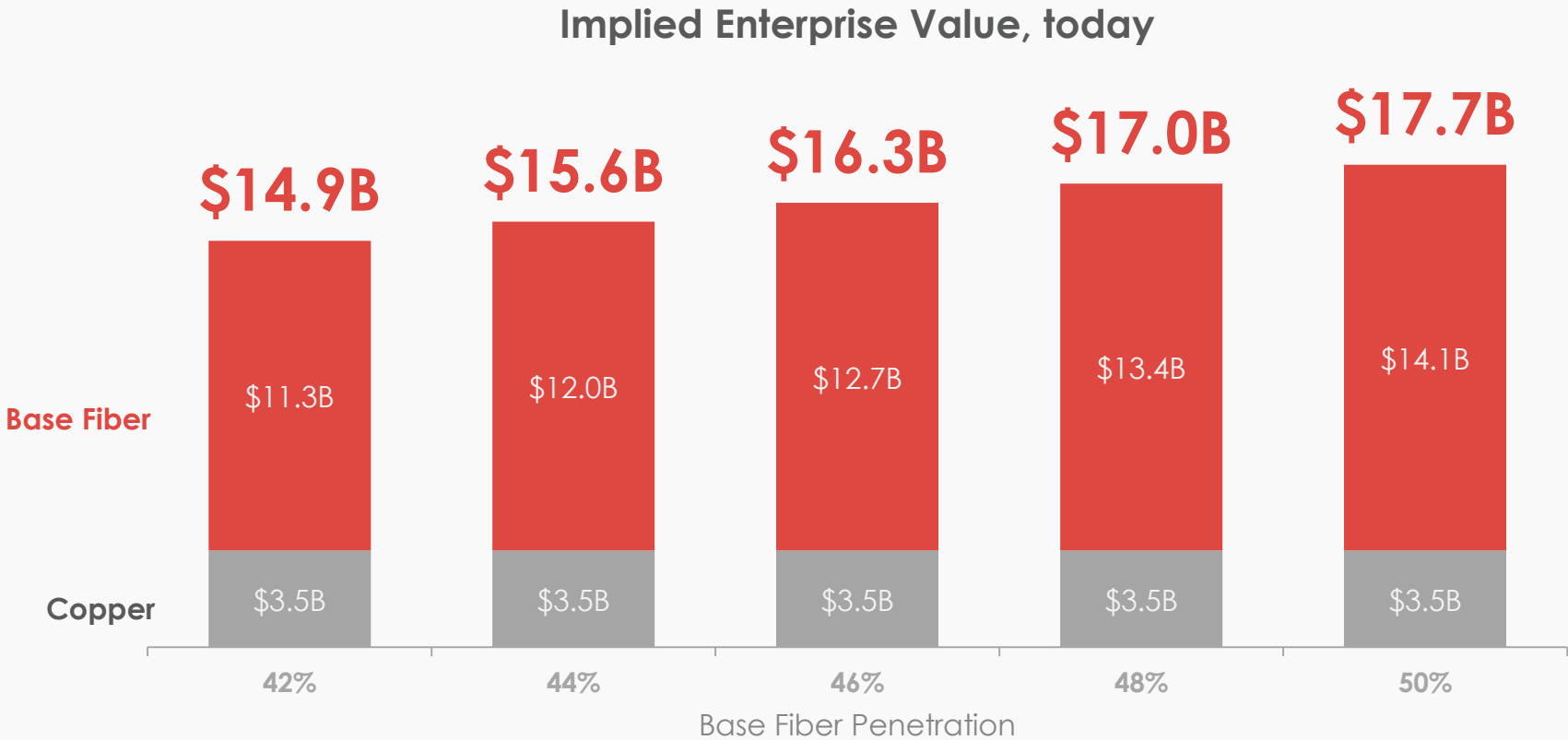
- **3.2M** passings, **41.5%** penetrated
- The Base Fiber Network is an established infrastructure asset, generating free cash flow today
- Comparable to cable, both on operational and valuation metrics
- Positive momentum in penetration, churn and ARPU
- Upside potential:
 - Drive penetration towards **50%**
 - Further improve ARPU and churn
 - Deploy best practices to lower costs and strengthen margin

The Expansion Fiber Network

- Already executing on the initial expansion opportunities
- Initial 3.4M passings to be built at **24-30%** program IRR
- **~200k** locations built from Jan 2020 through 1Q 2021
- **~500k** total locations to be built in 2021
- Up to 6.7M incremental passings currently being evaluated
- The existing network footprint creates a substantial competitive advantage relative to competitors:
 - 12M copper passings to potentially convert to fiber
 - Scale and existing infrastructure lowers build cost by **~20%** when compared to other overbuilders
 - Ability to build more quickly, reaching target project passings in less time

Upside to current valuation

The Base Fiber Network has upside from further penetration gains, driving near-term growth and value creation



Additional upside potential from ARPU gains and cost efficiencies

Operating metrics

(Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Total Fiber Passings	3.2	3.2	3.2	3.3	3.4
Base Fiber Network					
Consumer Base Fiber Passings	3.0	3.0	3.0	3.0	3.0
Total Base Fiber Passings	3.2	3.2	3.2	3.2	3.2
Base % Fiber Penetration	40.9%	41.1%	41.2%	41.4%	41.5%

Note: Estimate passings. Total includes both consumer and commercial locations

Operating metrics, continued

Customer data in thousands

	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Consumer KPIs					
Customer accounts	3,373	3,341	3,305	3,264	3,234
Net adds	(39)	(32)	(36)	(42)	(30)
BB net adds	(13)	(10)	(14)	(22)	(11)
Churn	1.84%	1.63%	1.81%	1.67%	1.45%
ARPC	\$ 87.9	\$ 86.7	\$ 86.2	\$ 87.0	\$ 86.6
Fiber Broadband (BB) KPIs					
Consumer Customers	1,200	1,207	1,214	1,223	1,234
Business Customers	118	116	117	117	120
Consumer:					
BB Net adds	10	7	7	9	11
BB Churn	1.97%	1.54%	1.81%	1.56%	1.40%
BB ARPU	\$ 52.5	\$ 52.4	\$ 52.8	\$ 54.5	\$ 56.0
Copper Broadband (BB) KPIs					
Consumer Customers	1,418	1,401	1,380	1,348	1,326
Business Customers	171	166	160	154	149
Consumer:					
BB Net adds	(23)	(17)	(21)	(31)	(22)
BB Churn	2.36%	2.03%	2.11%	1.96%	1.63%
BB ARPU	\$ 38.7	\$ 39.1	\$ 39.1	\$ 39.3	\$ 40.1

Financial Appendix

A horizontal row of eight small, solid red dots, positioned below the title "Financial Appendix".

2021 guidance

	2020A	2021E
Adjusted EBITDA	\$2.77B ¹	\$2.40 - 2.50B
Cash taxes	\$8M	~\$50M
Cash interest expense	\$612M	~\$365M
Cash pension and OPEB, net of capitalization	\$116M	~\$120M
Capital expenditures	\$1.2B	~\$1.5B
2021 Fiber Expansion Builds	-	495,000
Cost per Location	-	~\$550

Note: Excludes impacts from Fresh Start Accounting. Cash Pension impacted by deferrals from contemplated 2020 plan year pension funding waiver from PBGC/IRS. 2021 includes pension funding relief provided from the American Rescue Plan Act of 2021 (ARPA). Projected GAAP financial measures and reconciliations of projected non-GAAP financial measures are not provided herein because such GAAP financial measures are not available on a forward-looking basis and such reconciliations could not be derived without unreasonable effort.

1. Adjusted EBITDA is a non-GAAP Financial measure. See Appendix for a reconciliation to the closest GAAP measure.

Non-GAAP Financial Measures - Consolidated

	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
<i>(\$ in Millions)</i>					
Net Income (Loss)	(186)	(181)	15	(50)	60
Add back (Subtract):					
Income Tax Expense (Benefit)	(23)	(57)	(11)	7	87
Interest Expense	383	160	121	98	89
Investment and Other (Income) Loss, Net	(5)	20	14	14	(2)
Pension Settlement Costs	103	56	-	-	-
Loss on Extinguishment of Debt	-	-	-	72	-
Reorganization Items, Net	-	142	131	136	25
Operating Income (Loss)	272	140	270	277	259
Depreciation and Amortization	415	397	392	394	387
EBITDA	\$687	\$537	\$662	\$671	\$646
Add back:					
Pension/OPEB Expense	23	23	24	20	23
Restructuring Costs and Other Charges	48	36	3	-	2
Stock-based Compensation Expense	1	1	1	-	(1)
Storm Related Insurance Proceeds	-	(1)	-	-	-
Loss on disposal of Northwest Operations	24	136	-	2	-
Adjusted EBITDA	\$783	\$732	\$690	\$693	\$670
EBITDA Margin	35.6%	29.8%	38.4%	39.6%	38.5%
Adjusted EBITDA Margin	40.5%	40.6%	40.0%	40.9%	40.0%

Non-GAAP Financial Measures – Remaining Properties

	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
(\$ in Millions)					
Net Income (Loss)	(283)	(210)	15	(50)	60
Add back (Subtract):					
Income Tax Expense (Benefit)	(23)	(57)	(11)	7	87
Interest Expense	383	160	121	98	89
Investment and Other (Income) Loss, Net	(5)	20	14	14	(2)
Pension Settlement Costs	103	56	-	-	-
Loss on Extinguishment of Debt	-	-	-	72	-
Reorganization Items, Net	-	142	131	136	25
Operating Income (Loss)	175	111	270	277	259
Depreciation and Amortization	415	397	392	394	387
EBITDA	\$590	\$508	\$662	\$671	\$646
Add back:					
Pension/OPEB Expense	23	23	24	20	23
Restructuring Costs and Other Charges	48	36	3	-	2
Stock-based Compensation Expense	1	1	1	-	(1)
Storm Related Insurance Proceeds	-	(1)	-	-	-
Loss on disposal of Northwest Operations	24	136	-	2	-
Adjusted EBITDA	\$686	\$703	\$690	\$693	\$670
EBITDA Margin	33.0%	29.0%	38.4%	39.6%	38.5%
Adjusted EBITDA Margin	38.4%	40.1%	40.0%	40.9%	40.0%

Non-GAAP Financial Metrics - Consolidated

(\$ in Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Total Operating Expenses	\$1,661	\$1,661	\$1,456	\$1,418	\$1,417
Subtract:					
Depreciation and Amortization	415	397	392	394	387
Loss on disposal of Northwest Operations	24	136	-	2	-
Pension/OPEB Expense	23	23	24	20	23
Restructuring Costs and Other Charges	48	36	3	-	2
Stock-based Compensation Expense	1	1	1	-	(1)
Storm Related Insurance Proceeds	-	(1)	-	-	-
Adjusted Operating Expenses	\$1,150	\$1,069	\$1,036	\$1,002	\$1,006

Non-GAAP Financial Metrics – Remaining Properties

(\$ in Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Total Operating Expenses	\$1,613	\$1,643	\$1,456	\$1,418	\$1,417
Subtract:					
<i>Depreciation and Amortization</i>	415	397	392	394	387
<i>Loss on disposal of Northwest Operations</i>	24	136	-	2	-
<i>Pension/OPEB Expense</i>	23	23	24	20	23
<i>Restructuring Costs and Other Charges</i>	48	36	3	-	2
<i>Stock-based Compensation Expense</i>	1	1	1	-	(1)
<i>Storm Related Insurance Proceeds</i>	-	(1)	-	-	-
Adjusted Operating Expenses	\$1,102	\$1,051	\$1,036	\$1,002	\$1,006

Free Cash Flow

Quarterly Results

(\$ in Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Net Cash from Operating Activities	\$477	\$473	\$542	\$497	\$665
<i>Capital Expenditures</i>	(286)	(225)	(314)	(356)	(384)
Operating Free Cash Flow	\$191	\$248	\$228	\$141	\$281

Trailing Four Quarters

(\$ in Millions)	Q1 2020	Q2 2020	Q3 2020	Q4 2020	Q1 2021
Net Cash from Operating Activities	\$1,703	\$1,601	\$1,897	\$1,989	\$2,177
<i>Capital Expenditures</i>	(1,207)	(1,157)	(1,153)	(1,181)	(1,279)
Operating Free Cash Flow	\$496	\$444	\$744	\$808	\$898